Secretariat Central Exchange PABX

0471- 2336576

Secretariat, IBMC

0471- 2518405

Port Department
Helpline **155300 (for BSNL connection)**
Tel: 0471- 2335523
2115054
2115098
Kudumbashree Travels
call centre number
0471-2772200
(for Thiruvananthapuram city)
SHE TAXI **24x7 Call Centre**
8590000543
Kasthuri Rangan Report **General Query** **Mob:** **8943034833**
Tel: **0471- 2741134, 2740235 (24x7)**

UID/Aadhaar

1800-4251-1800 (**Toll free number)**

Website: **uid.kerala.gov.in**

CHIAK- Comprehensive Health Insurance Agency of Kerala

Toll free number : 1800 200 2530 (24x7)

NPR Registration

II Phase

0471- 2481861 , nprkerala@nic.in

ditnpr.nic.in

State Consumer Helpline
1800-425-1550 (Toll free)

Nearest Police station

100

Police Helpline

0471-324 3000/4000/5000

Police Message Centre
94 97 900000

Police High Way Help Line

9846 100 100

Fire Station

101

Ambulance

108

Crime Stopper

1090

Women Helpline

1091

Thiruvananthapuram

1091/9995399953

Thiruvananthapuram

1091/ 0471 2418277

Kollam

1091/0474 2764579

Pathanamthitta

1091/0468 2325352

Idukki - Thodupuzha

1091/0486 2229100

Kattappana

1091/9497932403

Alappuzha

1091/0477 2237474

Kottayam

1091/0481 2561414

Ernakulam City

1091/0484 2356044

Ernakulam Rural

1091/0484 2623399

Thrissur

1091/0487 2428855

Palakkad

1091/0491 2504650

Malappuram

1091/0483 2734830

Kozhikkodu Rural

1091/0496 2517767

Kozhikkodu City

1091/0495 2724420/9497987185

Wayanad

1091/0493 6206127

Kannur

1091/0497 2764046

Kasaragod

1091/04994 257591

Child Line

1098

Trivandrum Medical College
www.tmc.kerala.gov.in

MCH Casualty : (24 hrs)
0471-2528300
Consumer Toll Free Helpline
18004251550

Food Adulteration Helpline

1800 425 1125 (Toll free)

Anti-Ragging Helpline

1800 180 5522 (Toll free)
Online Enquiry: www.antiragging.in

Nirbhaya Toll Free Number **1800 425 1400** (Toll free)
Helpline for Ex-Service Men **1800-11-3999**
(All working days: 9.00 am- 5.30pm)

Highway Alert

9846 100 100

Rail Alert

9846 200 100

SMS Centre

9497 900 000

Citizens Call Centre

0471-2115054/98, 2335523
BSNL Land Line: 155300
BSNL Mobile: 0471-155300

Tourist Information toll free

1-800-425-4747

Forest Helpline

BSNL Land Line: **155 300**
BSNL Mobile: **0471 155 300**
Other Networks:
0471 211 5054/98, 2335523

Disaster Management Helpline

1077	(Collectorates)
1070	(State Control Room)

Labour Minister's Helpline

155 300

Sutharya Keralam

155 300

Chief Minister's Distress Relief Fund	**(CMDRF)**	**0**	**471-2518513/0471-251848**

0471-2518795/0471-2518332

CM's Grievance Redressal Cell

1076	(From BSNL)		
18004251076	(From others)	**91-471-1076**	(From Outside India)

Kerala Public Service Commission Call Centre

0471- 2554000

NORKA ROOTS Call Centre

1800 425 3939 (Toll free)
0091 471 233 3339 (From abroad)

PWD Helpline

1800 425 7771

Helpline to nab Garbage offenders

9496434517

(Only for Thiruvananthapuram)

Commercial Taxes

1800 425 4777 (Toll free)
9446505527 (Mobile)
E-mail:
vathelpline@keralataxes.gov.in

Election Helpline

1950

Chief Electoral Officer

Control Room: 0471- 2301080
Fax: 0471- 2301081
E-mail: ceo_kerala@eci.gov.in

Nirbhaya Helpline

1800 452 140 (Toll free No)

INCOME TAX INDIA
www.incometaxindiaefiling.gov.in

Call Center for General Query
1961 18001801961

E-filing Call Center
(for e-filing of return)
080-26982000

CPC Call Center
1800-425-2229

Vigilance & Anti-Corruption Bureau **8592 900 900** (Toll Free Number)

Grievance Redressal

Redressal of public grievances has been given a lot of importance in all forms of Government. Even in ages before democracy got stabilised, history is replete with descriptions of public hearings and mass durbars by sensitive monarchs. During the colonial days in India, there were compulsory 'marches' and 'halts' for senior officials to enable them to directly see and feel the problems of people, so that they could be sorted out with understanding. In Kerala, the Government has taken a lot of initiatives, from time to time, to redress grievances in a quick manner.

Prompt and effective redressal of public grievances is the best manifestation of a responsive administration. A good public grievance redressal system existing at various levels of Government would reduce pressures on elected representatives and political leaders and can free senior officials for policy making and overall monitoring. It can drastically reduce scope for small-time corruption.

To solve your grievances contact the Public Grievance Redressal Agencies of Kerala which are listed in side menu of this page.